

Service Procedures

Data Product

Service Procedures deliver expert-optimized OEM repair data for efficient service.

DATA LICENSING - Service Procedures provides Original Equipment Manufacturer (OEM) service information for the most common maintenance and repair operations. This data is optimized by our team of industry experts for ease of use, delivering streamlined information via RESTful web services. Whether you are a novice or a Master Technician, these procedures bring reliability to enable accurate and efficient vehicle service.



What's Included

- Service procedures for the most commonly serviced operations
- Supports 1990+ domestic and import light-duty vehicles for the U.S. market
- YMME and ACES vehicle lookup
- Formatted as XML, JSON, or BSON via RESTful web services
- Comprehensive coverage spans maintenance schedules, filter and belt replacements, cooling system and radiator service, and electrical components including batteries, starters, and alternators. Engine management, hybrid system diagnostics, and computer relearn procedures are included, along with brake, steering, and suspension service. Additional support extends to HVAC systems, interior panels, air bags, TPMS, and wheel alignment.

Popular Uses

- Integrate with point-of-sale solutions
- Look up OEM reference material
- Educate customers to reduce warranty claims from damaged parts
- Embed in shop tools for efficient lookup
- Expand services offered by enhancing technician abilities

Product Features and Benefits

Service Procedures provides the Original Equipment Manufacturer (OEM) service information optimized for the most common maintenance and repair operations.

Value-added service procedures

- Simplified organization of information makes it easier to learn and retain
- Reduced repetition of duplicate procedure steps
- Procedure cautions and warnings displayed first for added safety

Supporting images

- Provides visual context for procedural steps

Search by keywords

- Search taxonomy for rapid and precise information retrieval

Standard schema and terminology

- Ease of product development
- Consistent structure for ease of use
- Quick navigation through tagging and mapping
- OEM-agnostic terminology

ACES vehicle classification

- VCdb industry standard allows for ease of information exchange

Delivery via web services

- Automatic content updates for continual reliability
- Technology-agnostic design accelerates product development
- Faster time to market
- Reduce implementation and operating costs
- Hosted in a redundant, scalable and secure data center
- Access the data you need, when and where you need it



For product information or support, please contact us at 800-426-6867 or visit WWW.MOTOR.COM.